

CSA Scorecard Survey

August 2011

Executive Summary

The CSA Scorecard Survey benchmarked RILA retail membership's use of the Federal Motor Carrier Safety Administration's (FMCSA) Compliance, Safety, Accountability (CSA) program to effectively evaluate their carrier fleets. This issue is top-of-mind for many transportation professionals since the program's launch from FMCSA in December 2010. The results of the CSA Scorecard Survey will provide an opportunity for participating retailers to measure carrier evaluation processes with the industry's leaders.

Sixteen RILA member companies from the Transportation and Infrastructure Committee (TRIC) participated in this survey in August 2011. All results of the survey are confidential and provided solely in aggregated form. We're hopeful that these findings will be useful to your supply chain department and passed on to the appropriate teams within your company.

The results of the CSA Scorecard Survey are available to RILA member company employees. To obtain this report in its entirety, please contact Caitlin Hott at (703) 600-2042 or caitlin.hott@rila.org.

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