

TRANSPORTATION INVOICE PROCESSING & PAYMENT STUDY April 2010

Research Partner



Executive Summary

The Check is in the Mail: Transportation Invoice Processing & Payment Study, a report released by RILA and *American Shipper*, finds that there are no clear winners when it comes to payment practices in the freight transportation industry. Both payers and payees are using strategies to cope—or get by—rather than succeed.

The report examines how the transportation industry manages payments and looks for emerging trends that will develop in the near future. It contains an analysis of the gap between domestic and international payment practices (which was smaller than expected) and the surprisingly extensive practice of hard copy check payments and manual procedure in the dispute process.

The findings are based on a survey of more than 250 transportation professionals from shippers, intermediaries and carriers in all domestic and international transportation modes, conducted in early 2010.

Read This Report

www.AmericanShipper.com/Payment

Contact

For more information on this or other benchmarking or research studies, please contact Autumn Lotze, manager, retail operations, RILA at autumn.lotze@rila.org or 703-600-2027.

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autumn.lotze@rila.org