

## INTERNATIONAL TRANSPORTATION MANAGEMENT SURVEY

November 2010

### Research Objective

The latest in RILA & American Shipper's annual transportation lifecycle research series, this benchmark report surveys nearly 300 transportation managers on their international and cross-border transportation management systems, practices and processes. The report separates the top 15% of performers by examining electronic purchase order capabilities, degree of advance notice received on shipment details, rate of success in meeting procurement targets, and more.

Key focus areas include:

- The number – or “patchwork” – of systems leading firms are using to manage ITMS
- The business benefits of connecting the procure-to-pay cycle
- The increased volumes ITMS users were able to handle in 2010
- The increased visibility of successful ITMS users

This report offers actionable guidance to international transportation managers, demonstrating how the most successful companies are managing international transportation operations and highlighting emerging trends that will develop in the near future.

Download this Report [www.AmericanShipper.com/ITMS](http://www.AmericanShipper.com/ITMS)

### Contact

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Research Partner



### RECENT RESEARCH

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**2010 Transportation Procurement Study**  
*(RILA & American Shipper)*

**2010 Transportation Processing & Payment Study**  
*(RILA & American Shipper)*

### RILA MEMBERS:

Have a research or benchmarking need?

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